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**Comments from Kim Weston**

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From K Good [REDACTED]  
Date Wed 2026-08-12 5:19 PM  
To Substantive <substantive@fasttrack.govt.nz>

Good Evening team

Thank you for providing the information regarding the proposed development.

We are writing to formally record our concerns regarding the potential impact of the proposed works on our property, our family and our ability to continue to enjoy a reasonable quality of life in our own home.

While we acknowledge the importance of the proposed development and accept that construction of a project of this scale will inevitably involve some disruption, we do not consider that the impacts on directly affected residential properties and families can simply be regarded as an unavoidable consequence of the project.

The effects of construction need to be properly assessed, minimised and managed, with appropriate protections and meaningful support in place for those residents who will be required to remain living alongside the works.

Impact on our family

Our family is already experiencing significant disruption from construction activity in the surrounding area, including noise, dust, traffic and associated loss of sleep. This is already affecting our day-to-day quality of life.

The prospect of further and potentially prolonged construction activity is therefore a serious concern for us.

There are also significant personal circumstances within our family that we ask be properly taken into consideration. My husband's mental wellbeing has been affected by the ongoing disruption. I have been through my own cancer journey, and one of our sons is particularly affected by dust and construction-related issues.

We are therefore not raising these matters as ordinary complaints about inconvenience. We are genuinely concerned about the cumulative impact that prolonged noise, dust, vibration, traffic, loss of sleep and disruption may have on the health, wellbeing and quality of life of our family.

We cannot simply relocate

[REDACTED]

It is important that the project understands that we are not in a financial position to vacate our home and rent alternative accommodation for the duration of the construction.

This means that, unlike someone who may have the financial ability to temporarily relocate, we will have no practical option but to remain living with the effects of the construction.

We therefore require clarity around what consideration, mitigation and assistance will be available to residents in our position.

In particular, we ask that the project provide a clear response as to whether practical or financial assistance, temporary accommodation or other appropriate measures would be considered where construction impacts become unreasonable or materially affect a family's ability to safely and reasonably occupy their home.

### Construction impacts and safeguards

Before the project progresses further, we consider it necessary to understand in detail:

1. The anticipated construction programme and duration of the various stages of the works.
2. The proposed construction hours, including the timing and duration of particularly noisy or disruptive activities.
3. How noise, dust, vibration and construction traffic will be monitored and controlled.
4. What specific measures will be implemented to protect neighbouring residential properties.
5. What standards or trigger levels will be used to determine when construction impacts have become unacceptable.
6. What action will be taken where monitoring demonstrates that the actual impacts are greater than those anticipated.
7. Who will have responsibility for responding to concerns from directly affected residents.
8. What timeframe will apply to investigating and resolving complaints.
9. What escalation process will be available where issues are ongoing or repeatedly occur.
10. What assistance or mitigation will be available where residents suffer significant and prolonged disruption.

### Independent review

We also note that the independent transport peer review identifies a gap in the current framework in relation to unexpected effects during construction. It recommends a formal process whereby affected parties can report issues, those issues are investigated,

reasonable corrective action is taken where appropriate, and a record of issues and responses is maintained.

The recommended Construction Traffic Issues Resolution condition further provides for a nominated contact, defined response timeframes, investigation of issues, corrective action and escalation where matters remain unresolved.

While those recommendations relate specifically to transport and access matters, they demonstrate an important principle: affected people need a meaningful and accountable mechanism for raising issues when the actual impacts of construction differ from what was anticipated.

We believe that principle must also extend to the residential impacts we have identified, particularly noise, dust, vibration and the resulting effects on sleep, health, wellbeing and residential amenity.

Our position

However, we do expect that the impacts on our family and our home will be properly recognised and that reasonable measures will be put in place to prevent us from bearing an unreasonable level of the project's construction burden. Safety is another issue around our home.

We should not be placed in a position where our only options are to endure prolonged and potentially significant disruption or incur costs that we simply cannot afford by moving into rental accommodation.

We therefore request a formal meeting with the relevant representatives to discuss these matters before construction arrangements are finalised.

We would also appreciate receiving a written response setting out the proposed mitigation measures, monitoring arrangements, resident communication process and, importantly, what support or assistance will be available to directly affected residential properties where construction has a significant impact on their ability to live normally in their homes.

We ask that this correspondence be formally recorded as part of the project consultation and consenting process.

We look forward to receiving a substantive response and arranging a meeting to discuss these matters.

Kind regards,

Kim