

Stakeholder communications prior to lodgement of the Fast-track referral application

Prior to lodging the Fast-track referral application on 17 November 2025, WM implemented a coordinated communications programme to advise stakeholders of its decision to seek a time-limited extension to Redvale Landfill and Energy Park. Tailored communications, supported by a media pack outlining the proposal, were provided to:

- the Mayor of Auckland;
- Government Ministers and Members of Parliament;
- Auckland Council elected members and senior officers;
- the Redvale Community Liaison Committee;
- Dairy Flat School Board of Trustees and Principal;
- the Whitford Community Liaison Committee;
- Redvale Community consultation participants and submitters;
- Auckland Surf Park;
- media outlets; and
- mana whenua (covered separately in the iwi engagement section).

The communications explained the reasons for seeking a Fast-track referral, confirmed the proposal was intended as a temporary solution until the Auckland Regional Landfill became operational, outlined additional environmental commitments made in response to community feedback, including expanded air quality monitoring, independent testing of Dairy Flat School's drinking water, strengthened odour controls and an automated odour complaints system, and confirmed WM's commitment to continuing engagement throughout the approvals process. The media pack also advised that technical information and future application material would be made publicly available as the project progressed.

Engagement undertaken following lodgement of the Fast-track referral application

Following lodgement of the Fast-track referral application, WM continued to undertake an extensive programme of stakeholder engagement while preparing the substantive Fast-track application. Engagement focused on providing updates on the proposal, responding to questions and concerns, sharing the outcomes of technical investigations and environmental monitoring, and providing ongoing opportunities for stakeholders to participate throughout the approvals process.

Community Liaison Committee

WM continued to engage with the Redvale Community Liaison Committee (CLC) throughout preparation of the substantive Fast-track application. Formal meetings were held on 8 December 2025, 23 March 2026 and 8 June 2026. These meetings provided regular opportunities for local residents, Dairy Flat School, Auckland Council representatives, members of the Peer Review Panel and other stakeholders to receive updates, ask questions and raise concerns regarding the proposal and operation of Redvale Landfill.

At the 8 December 2025 meeting, WM provided updates on the proposed extension, landfill operations, environmental monitoring, odour management, leachate management, complaints trends and the proposed buffer area. Committee members discussed the Fast-track process, truck movements, independent technical review, environmental monitoring and contingency planning should the extension not proceed. WM committed to providing additional information requested by members and confirmed that updates would continue as the proposal progressed.

At the 23 March 2026 meeting, WM updated the Committee on the status of the Fast-track referral application and advised that preparation of a substantive application would commence if the referral was accepted. Discussion also covered odour complaints, weather monitoring, truck movements, environmental monitoring, complaint reporting and buffer distances. Actions arising from the meeting included improvements to complaints reporting and provision of additional environmental monitoring information requested by Committee members.

At the 8 June 2026 meeting, WM confirmed that the proposal had been accepted into the Fast-track approvals process and that preparation of the substantive application was underway. The meeting included updates on the May 2026 landfill fire, landfill operations, odour management, pest control, complaints data, environmental monitoring and the work of the Peer Review Panel. Committee members raised further questions regarding complaints analysis, odour assessment methods, pest management and environmental monitoring. WM and Auckland Council agreed to investigate a number of matters and report back to the Committee.

Outside formal meetings, WM maintained regular correspondence with Committee members and distributed complaints registers, quarterly odour field inspection reports, annual odour recommendations, Peer Review Panel reports, Auckland Council compliance updates, annual settlement reports, technical presentations, environmental monitoring results, meeting minutes and updates on the Fast-track process. This ongoing communication enabled Committee members to remain informed between meetings and provided opportunities for further discussion outside scheduled meetings.

Dairy Flat Newsletter

WM continued to publish the quarterly Dairy Flat Newsletter to provide updates to the wider community on the proposed extension, environmental monitoring, landfill operations and progress of the Fast-track approvals process.

The November 2025 edition summarised completion of the third phase of community consultation, outlined the key issues raised by submitters, including odour, truck movements, proximity to Dairy Flat School and the proposed Fast-track process, and advised how community feedback had informed the Board's consideration of the proposal. The newsletter also promoted the automated odour complaints system.

The February 2026 edition advised that the Fast-track referral application had been lodged and accepted as complete by the Ministry for the Environment. It outlined the next steps in the referral process and provided updates on drinking water monitoring at Dairy Flat School, dust monitoring and operation of the automated odour complaints system.

The May 2026 edition advised that the Minister had accepted the referral application into the Fast-track approvals process and explained the next stage of the approvals process. It also summarised the findings of independent air, water and soil monitoring undertaken around the landfill and confirmed that monitoring would continue at Dairy Flat School and surrounding properties.

Across all editions, the newsletter continued to provide information on the Community Liaison Committee, environmental monitoring, operational improvements and contact details for residents wishing to raise questions or lodge complaints.

Stakeholder communications following acceptance of the Fast-track referral

Following the Minister for Infrastructure's decision to accept the Redvale extension into the Fast-track approvals process in April 2026, WM implemented a coordinated stakeholder communications programme to advise interested parties of the decision and the next steps in the approvals process.

Targeted communications were provided to the Community Liaison Committee, Dairy Flat School Principal and Board of Trustees, Redvale Community Trust, Redvale Environmental Protection Society, Auckland Transport, North Shore Airport, Ministry of Education, Whitford Community Liaison Committee, Auckland Council elected members and officers, the Mayor of Auckland, local Members of Parliament, Government Ministers, Auckland Surf Park, customers using Redvale Landfill, previous consultation participants and all submitters. Internal communications were also provided to Redvale employees and the wider WM business. Communications explained the Minister's decision, outlined the reasons for the proposal, described the next steps in the Fast-track approvals process, and invited stakeholders to continue engaging with WM as preparation of the substantive application progressed.

Environmental monitoring and technical information

WM continued to proactively share the results of independent environmental monitoring with stakeholders throughout preparation of the substantive application. Following completion of independent drinking water, dust and soil testing, the results were distributed to the Mayor of Auckland, Members of Parliament, Auckland Councillors, Auckland Council officers, the Community Liaison Committee, Dairy Flat School and all participants who had previously engaged in the Auckland Regional Landfill transition consultation process. The correspondence confirmed that testing undertaken by accredited laboratories identified no evidence of health risks to Dairy Flat School or neighbouring properties. The full technical reports and summary reports were made publicly available on the Redvale project website to enable stakeholders to review the findings directly.

Ongoing stakeholder engagement

Following lodgement of the Fast-track referral, WM continued to engage with stakeholders by responding to enquiries, providing technical reports and environmental information on request, publishing project information and technical documents on the WM New Zealand website, and meeting with local residents, Dairy Flat School, Auckland Council, elected representatives, infrastructure providers, customers and community organisations to discuss the proposal and answer questions.

DATE	STAKEHOLDER	ENGAGEMENT ACTIVITY	PURPOSE	EVIDENCE
17 November 2025	Local residents and stakeholders	Email	Advised that the Redvale extension proposal had been referred under the Fast-track Approvals Act and outlined next steps	All emails for 17 November 2025 FINAL.docx
17 November 2025	Public	Media release	Announced the Fast-track referral and explained the reasons for the proposal	Media Pack 17112025.pdf
November 2025, February	Local residents	Newsletter	Project update and responses to	Dairy Flat Newsletter

2026, May 2026			common questions	
28 April 2026	Local residents and stakeholders	Email	Advised that the Minister had accepted application to take Redvale extension through the Fast-track approvals process.	All emails for 29042026.docx
27 November 2025	Public	Website/ Emails	Published technical reports and testing results	Email for all_testing
8 December 2025, 23 March 2026, 8 June 2026	Community Liaison Committee	Meeting	Project update and discussion with committee members	Meeting minutes