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## Submission on the North West Rapid Transit Fast-track Application

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From Richard Selkon [REDACTED]  
Date Sun 2026-05-17 12:01 PM  
To Substantive <substantive@fasttrack.govt.nz>  
Cc Lloyd McCann [REDACTED] Angela Pringle [REDACTED]

Dear Sir

I make this submission as the owner of the premises [REDACTED] Project Reference Numbers: [REDACTED]

My interest goes far beyond just the financial implications to me as a landowner and more as an Integrated Health Clinic that I established which is of vital importance to the wider West Auckland community and something I see as my legacy having built it up over three decades.

### Background:

I established Westgate Medical Centre in 1999 as a founding tenant of the new Westgate Shopping Centre with the strong support of then Mayor Bob Harvey and the Waitakere City Council who wanted to see community services and not just retail located in this new shopping centre.

On 01 April 2018 the clinic was acquired by Tamaki Health Group, the largest primary care provider in New Zealand, and I continued to work there as a Specialist General Practitioner, Urgent Care Specialist and General Manager until I retired on 31 March 2023 for medical reasons.

Over the last three decades, the clinic has grown to be the largest Primary Healthcare provider in the Swanson/Ranui/Massey/West Harbour/Hobsonville/Whenuapai/Kumeu area and caters for a much wider catchment area including the Northwest corridor and for much of West Auckland.

It is a very highly regarded clinic holding ACC Accreditation as an Urgent Care Clinic since 2001 and RNZCGP General Practice Accreditation since 2005.

### Staff:

14 Doctors- Specialist General Practitioners & Urgent Care Specialists  
15 Registered Nurses and support staff such as Healthcare Assistants  
2 Nurse Practitioners  
15 Administration & Reception staff  
1 Wellness Advisor  
Total staff 47

### Services Provided:

Large Group General Practice with **11,656** enrolled patients  
Extremely busy Urgent Care Clinic catering for the wider community  
Open 8am -8pm, 7 days a week  
Up to 9 doctors and 2 Nurse Practitioners consulting with patients daily

***The following indicates the scale of the services provided at the clinic which I do not believe has been adequately appreciated by the NW Busway Team (data period 11/5/25 to 10/5/26).***

**88,931** Doctor consults per year  
**7,472** Nurse solo consults per year  
**41,372** Nurse provided services per year  
**600** Wellness Advisor consults per year  
**>1000** consults by visiting medical specialists per year

### Co-located Medical Facilities:

Alevia Radiology-provides X-Rays, Ultrasounds, Mammograms and biopsies, open 8am-8pm 7 days

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Westgate Pharmacy- open 8am-8pm 7 days  
Sports and Spinal Physiotherapy  
Visiting Specialists-Spinal Surgeon, Orthopaedic Surgeons, Eye Specialist, Colorectal Surgeon,  
Gastroenterologist, Podiatrist & others  
PHO services- Wellness Advisor, Mental Health Support

**COVID:**

During the COVID Pandemic the clinic was at the forefront of the fight, indeed the second case in New Zealand was diagnosed at Westgate Medical Centre.  
The clinic operated 7 days a week and never closed, establishing the only 7 day extended-hours COVID-swabbing facility for much of West Auckland.  
It's not an over-statement to say the clinic provided an absolutely essential service to the West Auckland community and its loss would be a huge tragedy.

**Advantages of present position:**

Location widely known in the wider community over 3 decades  
Direct close motorway access for emergencies/ambulances etc  
Ambulance ramp at rear  
Sufficient space at rear to set up portable pandemic consult rooms and drive-through swabbing centre  
Unlimited free patient parking  
Financial- custom fitout cost not borne by tenant as provided by landlord-keeps rent affordable, no capital outlay by tenant  
Co-located services and visiting specialists create an Integrated Health Centre  
Adequate low-cost staff parking behind premises

**Final Comment:**

Having met with and made representations to the NW Busway team, including a site visit, I was extremely disappointed that they did not appear see the huge value that this Integrated Health Clinic provides in its present site, which after three decades, is known all over West Auckland and the Northwest corridor as the place to go when urgent care is needed, and as such the need to do whatever is possible to retain this facility in its present site. To re-create a clinic of this magnitude with all its essential co-located services in a different site is not only extremely difficult but also cost prohibitive with respect to the fitout and infrastructure. I urge you in the strongest possible manner, that this be reconsidered and more work done to see what workaround might be made to keep this essential clinic and co-located facilities going in its present site.

Dr Richard Selkon  
Director  
SelkProp Investments Ltd

